

## EXCHANGES & RETURNS

### ★ EXCHANGE:

If you are not completely satisfied with your order you can change the items you bought.

Before sending back your item send us an e-mail and we'll place for you the new item you want until we receive your parcel.

[KLING Eshop: marina@kling.es](mailto:marina@kling.es)

In this case you will have to pay for the postage and packing, both for the return of the garment and for our parcel with the new one.

(7 Euros for European Union and 25 Euros for other countries).

### ★ RETURN:

If you are not completely satisfied with your order and you don't see at our Eshop any other item you like you can send it back for a refund.

In this case you'll have to pay for the postage and packing when you send back the item.

As soon as we receive it here we'll send you e-mail and we'll refund you the money you paid for the item by a bank transfer.

If you paid by Pay Pal we'll refund you the money into your Pay Pal account.

\* All exchanges and returns must be done within 30 days since purchase

## EXCHANGES & RETURNS SHEET

- ★ For any Exchange or Return please note you have to complete the EXCHANGES & RETURNS SHEET and include it in your parcel.
- ★ Send it back to:
  - KLING
  - Polígono Industrial Sur
  - Calle Platino, 4. Nave, 11
  - 28770, Colmenar Viejo, Madrid (Spain)

ORDER N°	CUSTOMER	ARTICLE	EXCHANGE	REFUND

\* If you choose refund please complete bank information.

NAME .....

IBAN .....

SWIFT CODE .....

.....

PAY PAL .....

(select this gap if you paid by Pay Pal) .....